Second Quarter 2021







President/CEO Message

As we move into Spring and continue working toward a semblance of normalcy, I cannot mention enough the appreciation I have for the patience of our members and the efforts of our team. We initiated our Financial Literacy virtual seminars this past quarter and the interest that it sparked was very refreshing and gave us confidence that we are presenting useful educational services that our members want and need. Review our seminar schedule and send us feedback as to what topics **Fidel Gonzalez** you'd be interested in learning more about.

President/CFO In our newsletter, you'll also learn about our next product rollout which is the highly requested digital wallet capability. Testing is nearly complete and we expect to have the pays available to all members with smartphones in the early part of this quarter.

Lastly, with many of our members receiving tax refunds and stimulus deposits, we encourage the use of our savings products as a way to start a healthy habit of saving for unexpected expenses or future purchases. Try to avoid thinking of it as just "Saving Money" instead focus on a goal such as saving for a downpayment on a car or home, and count on us as a resource to help obtain those goals.

Have a great Spring and we thank you for your membership!

>>> Financial Literacy Corner Topic of Credit Score

Knowing your credit score is essential when you are ready to make large purchases like an auto or a home because the higher your score is, the lower your interest rate will be and above all increases your chances of approval. Credit Scores are provided by three credit bureaus (Experian, TransUnion and Equifax) and your score is made up of five items: Length of credit, payment history, credit mix, amount owed, and number of inquiries with the majority of your score dependent on payment history (~35%). Our biggest tip to maintaining a good score-make your payments on time!

What are the benefits of maintaining a good score?

- Low rates on loans and credit cards saving you interest.
- Better chances of getting your loans approved.
- Higher credit limits because of your dependibility as a borrower

Want to learn more about credit scores? Sign up for our Financial Literacy Virtual Seminar scheduled for May 12 to get insight on what makes up your credit score, advantages of maintaining a higher score, and tips on how to build your score.

Virtual Financial Literacy Seminars

We hosted our first seminar for the year in March that discussed "Auto Buying & Financing" and want to thank all who attended. Through our Financial Wellness initiative, we will be posting short informational videos on our website and social media and every other month hosting a seminar. We hope you can join us for these informative sessions! They will also be available for viewing post-session on our Youtube page at youtube.com/firstimperialcu.

Seminar Schedule*

Know Your Credit Score May 12

Convenience in Online Banking July 14



Managing your Budget September 15

Home Equity Line of Credit and its uses November 17

*Topics and dates subject to change.

Apple, Samsung and Google Pay coming soon!

The anticipated addition of Apple, Samsung, and Google Pay capabilities are set to be available this guarter. Be sure to have your current email on file with us to get the latest news on our release date or visit the news section of ficu.com.



VISIT FICU.COM/COVID19

for updates to Branch Hours

EL CENTRO OFFICE 1602 W. Main St. El Centro, CA 92243 Toll Free: (877) 352-1540 Phone: (760) 352-1540 Fax: (760) 352-1887

1020 S. Brawley Ave. Brawley, CA 92227 Phone: (760) 352-1540 Fax: (760) 351-2336

CALEXICO OFFICE 1010 E. Cole Blvd. Calexico, CA 92231 Phone: (760) 352-1540 Fax: (760) 357-3979

IMPERIAL OFFICE 123 W. Barioni Blvd. Ste. D Imperial, CA 92251 Phone: (760) 352-1540 Fax: (760) 351-2336

Lobby and Drive-Up Hours Monday, Tuesday and Thursday 9:00 A.M. to 5:00 P.M. Wednesday 10:00 A.M. to 5:00 P.M. Friday

9:00 A.M. to 6:00 P.M. Saturday

9:00 A.M. to 1:00 P.M. El Centro only

Contact Center Hours Available during Normal Business Hours 760-352-1540, option 0

24 Hour Audio Teller (E-Z Teller) (888) 362-2093 Password Needed 760-352-1540, option 6

WEBSITE ADDRESS

www.ficu.com Sign up for free home banking access online



Member Feedback

nte Munoz - MSR 'I appreciate Vicente's knowledge, quick service and friendly demeanor. Thank you! -Gustavo O. Member since 2017

"Everytime we need something, Janelle has been super helpful with us.

Spring into a

with First Imperial Credit Union

Terms Up to 84 Months

Driver's Seat

She is not only helpful but offers great advice and both my wife and I

trust her and that's the most important thing to us."

Janelle Frazier - Loan Officer

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as low

Rates

Robert Morlet - Loan Processor "I know he's new but he did a good job, he has good people skills. Thank you Robert for working with me on my loan." -Victor N. Member since 2018

> -Jason V. Member since 2010

> > APR

to apply

Current Loan rates as low as:

New Auto	3.49% APR*
Used Auto	3.99% APR*
First-time Auto	7.74% APR*
30-year Fixed	3.42% APR*
Signature	9.99% APR*
Apply at ficu.com	
*Annual Percentage Rate. Loan rates subject to change at any time.	

Renew_your Saver Accounts or open one today!

If you had a Scholar Saver account that matured on April 1, you are able to renew your account to keep saving for April 2022 or look into opening another one of our saver account options.

Summer Saver - matures July 1 Holiday Saver - matures November 1

With competitive deposit rates, our saver accounts are a great option to save money throughout the year. Accounts can be opened with \$50 and our maximum deposit amount is \$1,000, making them a perfect option to replenish income of 9 and 10-month employees, holiday shopping, or summer vacations or stay-cations. To view current deposit rates visit ficu.com > Rates > Deposit Rates.

Instant Issue Debit Cards

Open a checking account with us and walk out with a debit card the same day! The Instant Issue Debit Card service is also beneficial when you're in a pinch and need of replacement card more guickly than through our standard mail delivery service. No appointment necessary for a replacement card.

Mark your Calendar

We will be closed on the following days:

Memorial Day Monday, May 31



We're More Than a Bank, We're Your Credit Union.



DocuSign funding available

Promotional rates valid

through end of May

Ask about GAP | MRC

*Annual Percentage Rate. Loan application subject to credit approval. 3.49% APR applies to new vehicles up to 84 months based on creditworthiness. Current FICU loans not eligible for promotion. Other restrictions may apply. All vehicles financed are subject to inspection. Minimum loan amount of \$5,000. Payment per \$1,000 financed with an 84 month term at 3.49% APR is \$13.37. Rates and terms subject to change without notice. Provaditional details visit fic.ucom or the Loan Liner agreement. FICU reserves the right to modify or end this promotion at any time without notice. Promotional rate valid 4/1/21 through \$/31/21. NCUA 主

Save the Date 79th Annual Membership Meeting

Our annual membership meeting is being coordinated to once again be a virtual meeting. Should Imperial County progress to the orange tier allowing for a limited in-person meeting, we will announce it closer to our meeting date.

The meeting will be held on Wednesday, May 12 at 6:00 p.m. For members wishing to view the livestream of the meeting, we will have a registration link posted on the news section of ficu.com one week prior to the event date, as well as a direct link on social media the day of the meeting.

For questions, please contact Marlena Rascon-Renteria at 760-352-1540 x 109 or via email at m.rascon@ficu.com