



President/CEO Message

With phrases like “new normal,” “unprecedented times,” and “adapting to change” being constantly thrown at you it can be difficult to uncover your new reality and how you fit in. This is where I find the importance of getting back to basics to find the self-improvements that you need to achieve.

At FICU, our basics are this: Offer great service, support our team and engage with our community. Even though we are offering services a little differently, you can expect to receive the same exceptional service from our team. I want to take this time to once again thank our hardworking employees for continually serving our members and supporting each other.



Fidel Gonzalez
President/CEO

In this quarter, we will be launching our new Online Banking platform and it will come with many improvements including member-to-member transfers, card security features, secure messaging, and customization options. Be on the lookout for updates on our conversion schedule and checklist to help you prepare for the new platform.

In August, we will be celebrating our 78th Birthday all month long and have a special promotion and giveaways planned for the occasion. Visit our social media and website to get in on the fun—quarantine style.

Please continue to check your emails from us and visit ficu.com for regular updates. Protect yourselves and your families and have a great summer!

Thank You #TeamFICU

As we have faced many challenges presented by COVID-19, we want to wholeheartedly thank our team for continuing to carry forth the values of FICU and serve our membership with their health and safety in mind. #WeGotThis



Financial Literacy Corner

Topic of the Quarter

Set Online Banking Alerts

You can set up account alerts and notifications that notify you about events pertaining to your account. You can choose to receive those alerts through email or upon logging in to Online Banking.

How to set alerts and notifications:

1. Log in to Online Banking through a browser
2. Click on the Options tab
3. Choose “Alerts”
4. Click “Edit” to set up a variety of alerts

What alerts and notifications can you set?

- Events (Maturing CD, Loan Payment Due)
- Balance (below or above a certain amount)
- Transaction (below or above a certain amount)
- Item (check clearing)
- Security (password change, invalid login)

Loan Funding with DocuSign

In late May, we implemented DocuSign to our loan funding process. Through DocuSign members are able to eSign loan documents from the comfort of their home for added convenience and as a good alternative for those with busy schedules.

Apply for a loan today at ficu.com

Beat the Tax Deadline and Save \$15

Have you filed your taxes yet? There’s no need to worry, there is still time. First Imperial Credit Union has teamed up with TurboTax® to help make it easier to meet the deadline and give you access to the latest tax filing and stimulus information. PLUS, you can save up to \$15 on TurboTax federal products. **FILE NOW!**

VISIT [FICU.COM/COVID19](https://www.ficu.com/COVID19)
for updates to Branch Hours

EL CENTRO OFFICE
1602 W. Main St.
El Centro, CA 92243
Toll Free: (877) 352-1540
Phone: (760) 352-1540
Fax: (760) 352-1887

Lobby Hours for El Centro
Monday - Friday
10:00 A.M. to 4:00 P.M.
MAX 10 MEMBERS IN LOBBY

El Centro Drive-Up Teller Hours and Appointment Hours for Non-Teller Transactions
Monday - Friday
9:00 A.M. to 5:00 P.M.

BRAWLEY OFFICE
1020 S. Brawley Ave.
Brawley, CA 92227
Phone: (760) 352-1540
Fax: (760) 351-2336

CALEXICO OFFICE
1010 E. Cole Blvd.
Calexico, CA 92231
Phone: (760) 352-1540
Fax: (760) 357-3979

Brawley/Calexico Drive-Up Teller Hours and Appointment Hours for Non-Teller Transactions
Monday - Friday
9:00 A.M. to 5:00 P.M.

IMPERIAL OFFICE
TEMPORARILY CLOSED
123 W. Barioni Blvd. Ste. D
Imperial, CA 92251
Phone: (760) 352-1540
Fax: (760) 351-2336

Contact Center Hours
Monday - Friday
9:00 A.M. to 5:00 P.M.

IMPERIAL VALLEY COLLEGE OFFICE
PERMANENTLY CLOSED
380 E. Aten Rd. RM 209
Imperial CA 92251
Phone: (760) 355-1163

24 Hour Audio Teller (E-Z Teller)
(888) 362-2093
Password Needed
760-352-1540, option 6

WEBSITE ADDRESS
www.ficu.com
Sign up for free
home banking access online



IVC Branch closure

Our satellite branch at Imperial Valley College has closed permanently due to building improvements currently in the works by the college. We appreciate our ongoing partnership with IVC and its students and although we will no longer have a branch on campus, our connection and mission to improve financial literacy remains strong. The campus ATM located in the cafeteria will continue to be available for inquiries and withdrawals. For more information on our College eChecking account visit [ficu.com](https://www.ficu.com) or call us at 760-352-1540, option 0.

Read our News

FICU has a dedicated news section on [ficu.com](https://www.ficu.com) under the About Us tab where you can read about the latest updates.

Providing Meals for Frontline Workers

Through our Casual for a Cause program, we have been able to provide lunch for various entities in our community over the past few months. At FICU we believe in community and will continue to show our appreciation for frontline workers at El Centro Regional Medical Center, Vo Medical Center and the El Centro Police Department who work tirelessly everyday to keep us healthy and safe and care for us in trying times. Thank you from #TeamFICU



How-To Videos available



Our goal is to provide you with convenient and simple options to access your accounts and to learn about the products/services we have to offer. Watch our videos on [ficu.com](https://www.ficu.com) and the FICU YouTube Channel to learn about how to apply online, HELOCS, Certificates of Deposit and more.

We're More Than a Bank, We're Your Credit Union.

Current Loan rates as low as:

New Auto	2.99% APR*
Used Auto	3.49% APR
First-time Auto	7.74% APR
30-year Fixed	4.12% APR
Signature	9.99% APR

Apply at [ficu.com](https://www.ficu.com)

*Annual Percentage Rate. Loan rates subject to change at any time.

Request an Appointment



If you need to visit one of our branch lobbies for a new account or lending services, please request an appointment online at [ficu.com](https://www.ficu.com) or call 760-352-1540, option 0.

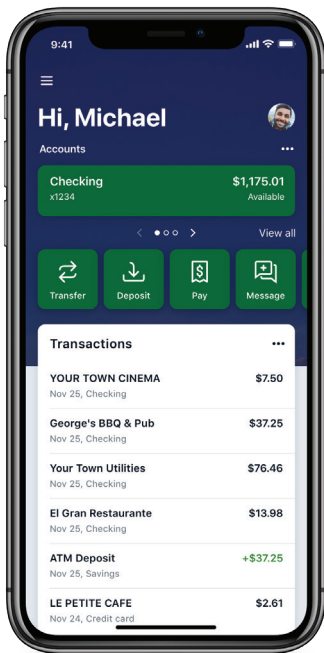
Mark your Calendar

We will be closed on the following day:

Independence Day
Friday, July 3

Sneak Peek for our New Mobile App

More info coming soon!



Follow us on:



FirstImperialCU